



TravelSim Conference service

In the context of the service TravelSim client has an opportunity to organize the conference call by dialing the +372993 number. Simultaneous number of allowed participants including TravelSim user is limited to 10.

Rates

TravelSim user who organizes the conference pays for all the calls made within the conference call, where the rates are applied based on each call to each participant.

Detailed Description

1. TravelSim user (User A) initiates the call on the conference number +372993.
2. The greeting is being played.
3. User A is offered to press the star-key (*) to add a new user.
 - If no action is taken within a 10 second period the system offers to push the star-key (*) again.
 - If no action is taken within a 2 minute period the call is disconnected.
4. User A presses the star-key (*) and is offered to dial the number with the international code (ex. 0037257894563, or +37257894563 or 37257894563). It's possible to call any number (not only a TravelSim).
5. User A dials the number of User B1 in the international format; a call confirmation is being played. Then he's being asked to press the star-key (*) to add the user B1 to conference or press the pound-key (#) to cancel the call and return to the conference.
6. Different options of the process:
 - In case the call to B1 was unsuccessful (wrong number or no answer), the hint is being played and user A is offered to redial the number.
 - In case of successful dialing with user B1, user A can talk with B1. Then user A has to press star-key (*) to add user B1 to conference or pound-key (#) to cancel the call and return to the conference.
7. Iteration of the cycle begins from the 3rd section.
 - While user A dials other users, users B are listening to the music while being on hold.
 - If 9 users B were added into conference, the user A receives the voice notification about gaining the maximum limit of dialed users, and then gets back to conference.
 - If user A ends the call then all related calls are also being finished.
 - If one or several of conference recipients (not a TravelSim conference initiator) drop the call then all other active calls remain on the line. Each time when a recipient dropped the line or finished the call, the system plays an extra notification to user A and offers to press the star-key (*) to add new user. Thereby the user A knows that one of the users was disconnected.